



GLOBAL TRANSPORT SOLUTIONS

QUALITY POLICY

“LAM wants to be the model of how a company should operate”

LAM’s quality policy is driven by the principle of constantly questioning its operational model in order to continuously improve the service level of each and every task required to deliver the best service to its clients, customers as well as the smoothest working environment for its suppliers.

LAM team members are strongly encouraged to positively criticise the standard operation procedures of the company in which they are directly involved or for which they act as internal clients or suppliers. The feedbacks as well as the solutions suggested have always to be taken into account by the management, evaluated, analysed and if judged to be a positive improvement for the company, need to be immediately taken into account for implementation.

The above quality policy is further supported by LAM’s vision to constantly strive to match the latest technological improvements as well as focus on a continuous educational process throughout its workforce.